

# TERMS AND CONDITIONS

## INDIAN OCEAN

### RESERVATIONS

Wildlife Safari requires a deposit of 10% of the total tour cost to confirm your travel arrangements with balance of payment due sixty days prior to your departure date. Some resorts may require additional deposits and this will be advised at time of reservation. Reservations will be cancelled if final payment is not received by the due date with full loss of deposit. Changes to existing reservations will incur a \$50.00 administrative fee and any changes made within sixty days of the tour departure date will be charged at the cancellation penalties outlined below. All airline tickets & tour documents will be sent about two weeks prior to your departure unless requested in writing for early delivery.

### CANCELLATIONS

All cancellations must be received in writing by Wildlife Safari and all cancellations will be charged a cancellation penalty depending on the number of days prior to departure :

Cancellations more than 60 days  
No refund of deposit

Cancellations less than 60 days  
No refund of land cost

Some tour arrangements may incur additional cancellation penalties. There is no refund for any unused portions of your tour arrangements once your tour has commenced and cancellation penalties on airfares are additional and are excluded from the above outline of cancellation charges. Cancellation insurance for your total tour cost is suggested and may be purchased from Wildlife Safari or your travel agent.

### IMPORTANT INFORMATION

All airfares, surcharges & ticketed taxes quoted are current at time of quotation and could change without notice prior to ticketing. Wildlife Safari is not responsible for changes in airline schedules, airfares, surcharges, ticketed taxes, cancellations, damage or loss of any baggage and flight overbooking. All claims for any loss or injury suffered on any airline must be made directly with the airline involved and not Wildlife Safari.

The accommodations described in your itinerary may not always be available and may be substituted for comparable accommodations.

All tour costs are based on known costs and rates of exchange at time of quotation and any significant changes beyond the control of Wildlife Safari will be passed on to passengers. Tour costs also include expenses incurred by Wildlife Safari for printing and distribution, advertising, sales and marketing, promotion, provision of toll free reservation service as well as commissions and incentives to the licensed travel agent responsible for your reservations who will assist you with obtaining necessary visas and documents.

Wildlife Safari reserves the right to alter any tour arrangements due to local conditions while providing similar inclusions. Wildlife Safari also retains the right to refuse any person from participating or continuing any tour for any reason or if that person causes or is deemed to cause any hazard, damage or inconvenience to him, her, other passengers, staff, wildlife or property.

### STATEMENT OF RESPONSIBILITY

Wildlife Safari (Australia) Pty Ltd and its agents act only as agents for the passenger with respect to services provided, including, but not limited to, accommodations & meals in hotels, lodges, camps, restaurants, as well as sightseeing, and all forms of transportation as described in your itinerary. All services are provided by operators who are not owned or controlled by Wildlife Safari (Australia) Pty Ltd. Wildlife Safari (Australia) Pty Ltd takes all reasonable precautions to make our tours as safe as reasonably possible for all tour passengers and others, but Wildlife Safari (Australia) Pty Ltd and its agents shall not be responsible or liable for any injury, loss, damage, delay or inconvenience arising out of, or in connection with, any defect in any vehicle or any act, including any acts of terrorism, industrial action, acts of governments and God, omission, neglect, accident, error or omission in the provision of any services. Any travel involves some measure of personal risk that the passenger has to determine and should consult the Department of Foreign Affairs website ([www.smartraveller.gov.au](http://www.smartraveller.gov.au)) for updated travel advisories. Wildlife Safari (Australia) Pty Ltd reserves the right to accept or decline any passenger from participating or continuing on any of our tour programs for any reason.

The sole and exclusive responsibility and liability of any participating airline shall be in accordance with and as limited by the contract of carriage in the passenger's ticket, the applicable tariffs and the provisions of the Warsaw Convention. The airlines are not responsible or liable for any act, omission or occurrence during the time passengers are not on board their aircraft. Independent contractors that do not act on behalf of the airlines and who do not have a direct business association or relationship provide the tour services other than air transportation provided by the airlines.

Valid:  
01 January 2008 – 31 December 2008.

Wildlife Safari (Australia) Pty Ltd

213 Railway Road

Subiaco WA 6008

AUSTRALIA

**1 800 998 558**

Tel – (08) 9388 9900

Fax – (08) 9388 9232

[indianocean@wildlifesafari.com.au](mailto:indianocean@wildlifesafari.com.au)

ACN 053 908 964 LICENCE: 9TA 942

**[www.wildlifesafari.com.au](http://www.wildlifesafari.com.au)**



**CATO**  
Council of Australian Tour Operators